From: Terry Stuart

To: Microsoft ATR

Date: 1/27/02 3:46pm

Subject: Microsoft Settlement

I am a small business owner/operator and I have long been concerned about the Microsoft monopoly. I use their products daily, they work well and I am happy to pay for them, but I am afraid that they are getting a stronger and stronger stranglehold on the software market. They are a slippery bunch! I don't want to live with the consequences of their monopoly. I just learned about the work of Consumers for Computing Choice and support it 100%. Please incorporate these remedies in your final judgment regarding the company:

- (1) A simple, affordable, and reliable way to run the 70,000 existing Windows applications without modification on all other operating systems.
- (2) A simple, affordable, and reliable way to have native versions of Microsoft Office applications on all other operating systems.
- (3) A simple, affordable, and reliable way to replace one or more of the four Office applications with competing applications, while retaining the ability to exchange files, data, and services with any Microsoft application.
- (4) A simple, affordable, and reliable way to have native versions of Explorer, Media Player and other Microsoft Internet applications on all other operating systems.
- (5) A simple, affordable, and reliable way to replace one or more Microsoft Internet applications with competing applications, while retaining the ability to exchange files, data, and services with any Microsoft application.
- (6) A simple, affordable, and reliable way to replace any component or feature in any Microsoft software product with superior or special purpose components or features.
- (7) A simple, affordable, and reliable way to run any Microsoft software on computers that do not have Intel-compatible microprocessors.
- (8) A simple, affordable, and reliable way for software developers to access all the information they need to create products that offer consumers these choices.
- (9) A way to ensure that original equipment manufacturers provide consumers with equal access to computers with alternative operating systems, productivity applications, and Internet applications.
- (10) A "crown jewel" provision establishing such serious consequences for non-compliance that Microsoft will not attempt to evade the necessary disclosure requirements and other mandates.

Sincerely, Terry Stuart